## **REPUBLIC OF ARMENIA**

## LOCAL ECONOMY AND INFRASTRUCTURE DEVELOPMENT PROJECT

# **ENVIRONMENTAL AND SOCIAL MANAGEMENT PLAN**

TSAGHKUNK VILLAGE CENTRAL PART IMPROVEMENT, GEGHARKUNIK REGION, REPUBLIC OF ARMENIA

## PART A: GENERAL PROJECT AND SITE INFORMATION

INSTITUTIONAL & ADMII	LOCAL ECONOMY AND INFRASTRUCTURE DEVELOPMENT (LEID)					
Project title						
Sub-project number	TUR-17: "Tsaghkunk Village Central Part Improvement, (	Gegharkunik F	Region, Republi			
and title	Armenia (RoA)"					
Municipality,	Tsaghkunk settlement, Sevan community, Gegharkunik Mar	z (region), Ro	A			
community						
Scope of site-specific	The central part of Tsaghkunk village, as well as the territ					
activity	Holy Harutyun Church, will be improved under the sub-pro	•	•			
	include replacement of roads and sidewalks cover, landsc					
	use areas, installation of external lighting, construction a	nd/or renovat	tion of enginee			
	lines.					
	Construction works will include:	1475 7	Carrana			
	Performing concrete covering of the main road	1475,7	Square m.			
	Asphalt covering Secondary roads leveling	465,2 1569,35	Square m.			
		1900	Square m.			
	Pavements covering with basalt slabs  External lighting system mounting for roads, sidewalks	5180/67	m/unit			
	and park/ poles mounting	3100/07	iii/ uiiit			
	Lamps and extra equipment mounting	158	unit			
	Bus stop construction/improvement	1	unit			
	Existing grove improvement/playground furnishing	1008/1	Sq.m/unit			
	Park construction, including	2027,14	Square m.			
	Lawns laying /including outside the park/	1273,03	Square m.			
	Furnished playground	148,46	Square m.			
	Amphitheatre	19,31	Square m.			
	Water surfaces	23,64	Square m.			
	Bolivars	249,0	Square m.			
	Ramps constructing	29,0/2	Sq.m/unit			
	Retaining walls construction, reconstruction	130,38	Square m.			
	Fence mounting	226,9	m			
	Benches mounting / preparation of individual benches	22/2	Unit/unit			
	Garbage cans mounting	11	Unit			
	Drinkable fountains mounting	2	unit			
	Irrigation network, underground water reservoir and	1136/70/2	m/cubic			
	pumping station construction	1130,70,1	meter/unit			
		74/2				
	Water supply lines construction, manholes mounting	74/3	m/unit			
	Sewerage lines partial construction, manholes mounting	190/11	m/unit			
	Flood system lines construction/manholes/rain catchers	1089/31/20	m/unit/unit			
	mounting					
	Gas lines underground re-mounting	240	m			
	External lines laying for power supply	45/0,4	m/kv			

importance; road reconstruction leading to the church, and reconstruction of the pavements will be done under the sub-project. The main road is planned to be reconstructed with concrete coating, while the secondary roads and pavements will be built with tiling and furnishing. The irrigation of the green areas of the established park will be done by the underground water reservoir and pumping station to be installed. As per the design, rainwater will undergo pre-treatment with a gravel trap and then be collected into an underground reservoir by gravity. This collected rainwater will be utilized for irrigation purposes. Additionally, the reservoir will be equipped with a flat valve that will automatically close when the reservoir is full. This will allow the excess rainwater to flow into the river. An artesian underground deep well will be additionally constructed by DAR foundation (see attachment 6) for irrigation purposes. The construction of the underground deep well is out of scope of the sub-project. In the parts of the roads that are being repaired, it is planned to install domestic sewage collectors and connect to the main pipeline. The wastewater goes to the treatment plant, where a three-stage treatment is performed and after full biological treatment, the water is discharged into the river. The treatment plant has been installed by DAR foundation, and it is located near the school land plot. The sewer line will be constructed from polyethylene corrugated SN8 type pipes with rubber rings. At the corners of the pipes, at the connection points, every 50 m of the vertical sections. Institutional Task Team Leader: Safeguards Specialists: arrangements (WB) Tafadzwa Irvine Dube Lusine Gevorgyan (Environment) David Jijelava (Social) Sonya Msryan (Social) Implementing entity: Implementation Works supervisor: Works contractor: arrangements (RoA) "Husali Kamar" LLC "Blesk" LLC **ATDF** Asya Osipova (Environment) Knarik Grigoryan (Social) SITE DESCRIPTION Name of institution Gegharkunik Marz (region), Sevan community, Tsaghkunk settlement whose premises are to be rehabilitated Village Tsaghkunk, Sevan community, Gegharkunik region Address and site location of institution whose premises are to be rehabilitated The road leading to the central part of Tsaghkunk is a section of state-owned road. The rest Who owns the land? of the land plots to be used under the sub-project are the property of Tsaghkunk Who uses the land community, including the land plots intended for the construction of the park, bus station, (formal/informal)? and the earth road leading to the church. The construction works of the communal infrastructures including drinking water, sewerage and gas supply will be done on the community owned land plots. An operating shop, a restaurant and private houses are located in the area. The restaurant and the shop will benefit from the sub-project, as it will contribute to the tourists in-flow to the settlement. Under the project the wall of two private owned houses will be rehabilitated. The houses are located on the earth road leading to the church. A ramp will be constructed for the shop located next to the restaurant and a distribution shield will be installed on the wall of the shop. The consents of the owners are attached (Attachment 4).

A voluntary donation was made under the sub-project. The DAR foundation<sup>1</sup> donated a land plot with an area of 0.05 ha to the community for the implementation of the construction works of the park planned under the sub-project. The construction of the park in Tsaghkunk community is one of the goals of the investment project of the foundation. DAR foundation as the initiator of the concept of the sub-project has ordered the design package of the sub-project.

The construction works and activities planned under the sub-project will not result in any involuntary resettlement activities. No private lands will be used. The sub-project will not result in the temporary or permanent loss of crops, fruit trees or any other household infrastructure.

Description of physical and natural environment around the site

Tsaghkunk is located in the Gegharkunik Marz of Armenia, on the right bank of the Hrazdan River, 7 km north-west of the city of Sevan and 40 km north-west of the regional center of Gavar. The village is at the elevation of 1850 m.

The proposed construction site is located in the center of Tsaghkunk village. There are no terrain features; the territory is flat with sparse vegetation. Seven trees (poplars) were observed on the land plot on the right side of the main road. This land plot currently is used as a playground. Operating 2 shops, a restaurant and private houses are located in the area. The houses are located along the earth road leading to the church. The kindergarten building is located in 30-50 m from the land plot to be used for park arrangement.

The road leading to the St. Harutyun church is planned to be rehabilitated under the subproject. The church was constructed in 19th century. However, it is not included in the list of cultural and historical monuments approved by the RoA government.

The sub-project will not require works near historical, archaeological or cultural heritage included in the list of monuments approved by RoA government. The number of visits to Tsaghkunk has increased due to the intensification of tourism to Gegharkunik Marz. However, the areas adjacent to the central part of the village are not in good condition. which is the main attraction place for the tourists and visitors of Tsaghkunk, contributing to the revitalization of related businesses and the creation of economic opportunities for the residents.

Tsaghkunk community has registered significant growth in domestic and inbound tourism in recent years due to large investments made by the private sector. The growth in gastronomic tourism is especially notable. The "Tsaghkunk" guest house is actively operating, and with its restaurant, has already become one of the most important places of tourist attraction in the region. The population is mainly engaged in cattle breeding, the

<sup>1</sup> The DAR Foundation has implemented many charitable and development projects in Tsaghkunk community of Gegharkunik marz. The total volume of investments exceeded 1.8 milliard drams.

production of fodder crops and potatoes.

The objective of the sub-project is to develop a destination hub integrating the tourist infrastructure of the area by constructing a new public park in the central part of Tsaghkunk village, renovating it and adding new elements in the surrounding areas. This aims to create additional entertainment opportunities for tourists, while at the same time providing an attractive, well-furnished environment.

Implementation of the sub-project will result in a greater number of tourists visiting the community (an increase of 25,000), leading to increased inflows into the communal and state budgets, and creation of 2 permanent and temporary jobs.

The infrastructure created as a result of the sub-project implementation, will contribute to the establishment of a center with active communal and tourism functions.

The "Tsaghkunk" restaurant, already built by DAR foundation, the public/ community park, the rehabilitated village administration building, the planned tourist information center, the building of St. Harutyun Church with the new functions, the community center in the park, commercial areas (in the 2-storey building) will become an attractive communication-meeting place for the residents of Tsaghkunk and neighboring communities and serve a destination for tourists visiting Sevan region, offering a modern place, but furnished with national elements.

#### **LEGISLATION**

National & local legislation & permits that apply to subproject activity

The following Armenian legislation defines a legal framework applicable to project activities:

Law on Atmospheric Air Protection of RoA (1994)

The purpose of Law on Atmospheric Air Protection is to define main principles of the RoA, directed to provision of purity of atmospheric air and improvement of air quality, prevention and mitigation of the chemical, physical, biological and other impacts on air quality and regulation of public relation. This Law also regulates the emission licenses and provides maximum allowed loads / concentrations for atmospheric air pollution, etc.

According to this law, contractor shall undertake construction activities as well as transportation and temporary storage of waste the way to minimize dust and other emissions.

- Law on Waste of RoA (2004)

The law provides the legal and economic basis for collection, transportation, disposal, treatment, re-use of wastes as well as prevention of negative impacts of waste on natural resources, human life and health. The law defines the roles and responsibilities of the state authorized bodies as well as of waste generator organizations in waste management operations.

According to this law, the waste generated from construction activities should be recycled as appropriate or disposed of in designated locations.

Disposal of the construction waste and excess material in selected locations must be approved by local municipality in writing.

- Law on Environmental Impact Assessment and Expertise of RoA (2014)

The law defines type of activities which are subject to environmental impact assessment and expertise. According to this Law, the proposed restoration works are not subject to state environmental impact expertise as the building St. Harutyun Church and its premises are not included in the state inventory lists of historical and cultural monuments. As a result, there are no legally defined protective zone and project activities will not be carried out within those zones.

- Law on Urban Development of RoA (1998)

This law defines the principles and regulations of urban development activities in the RoA. According to this law, planned works requires obtaining the construction permit.

- Labor Code of RoA (2005)

This Code regulates collective and individual labor relations, defines the grounds for the origin, modification and termination of these relations and the procedure for their implementation, the rights and responsibilities of the parties to labor relations, as well as the conditions for ensuring the safety and health of employees. According to this law the Contractor must ensure the safety and health of the employees working on the construction site.

According to national legislation framework of RoA the sub-project requires:

- construction permit\*\*
- > construction waste disposal permit.

#### **PUBLIC CONSULTATION**

When / where the public consultation process will take /took place

The draft ESMP was disclosed and discussed at the public consultation meeting held in Tsaghkunk village on August 4, 2023. All sub-project affected parties participated in the consultation meeting, including the owners of the private houses, the restaurant and the shop located on the site. Draft ESMP was disclosed on the beneficiary's website (www.sevancity.am).

Brief information on the planned works and contact information for addressing questions and grievances will be placed on the information board of the Tsaghkunk settlement, at the worksite, and/or in its immediate surroundings.

#### **ATTACHMENTS**

Attachment 1: Site map/photo

Attachment 2: Permission for construction waste disposal

Attachment 3: The consents of the owners

Attachment 4: The ownership certificate of the donated land plot

Attachment 5: Minutes of public consultation on the draft Environmental and Social Management Plan

Attachment 6:The statement of DAR foundation on the deep well

Attachment 7: Construction permit

## **PART B: SAFEGUARDS INFORMATION**

ENVIRONMENTAL	/SOCIAL SCREENING		
	Activity/Issue	Status	Triggered Actions
	1. Road and park rehabilitation	[x] Yes [ ] No	If "Yes", See Section A below
	2. New construction	[ x] Yes [] No	If "Yes", See Section <b>A</b> below
	3. Individual wastewater treatment system	[] Yes [x] No	If "Yes", See Section <b>B</b> below
Will the site activity	4. Historic building(s) and districts	[]Yes [x]No	If "Yes", See Section <b>C</b> below
include/involve	5. Unexpected need for land take	[] Yes [x] No	If "Yes", See Section <b>D</b> below
any of the following?	6. Hazardous or toxic materials <sup>2</sup>	[ ] Yes [x] No	If "Yes", See Section <b>E</b> below
	7. Impacts on forests and/or protected areas	[] Yes [x] No	If "Yes", See Section <b>F</b> below
	8. Handling / management of medical waste	[] Yes [x] No	If "Yes", See Section <b>G</b> below
	9. Traffic and pedestrian safety	[x] Yes [] No	If "Yes", See Section <b>H</b> below
	10. Social risk management	[x] Yes [] No	If "Yes", See Section I below

Toxic / hazardous material includes but is not limited to asbestos, toxic paints, noxious solvents, removal of lead paint, etc.

## **PART C: MITIGATION MEASURES**

ACTIVITY	PARAMETER	MITIGATION MEASURES
<b>0</b> . General Conditions	Notification and Worker Safety	<ul> <li>(a) The local construction and environment inspectorates and communities are notified of upcoming activities</li> <li>(b) The public is notified of the works through appropriate notification in the media and/or at publicly accessible sites (including the site of the works)</li> <li>(c) All legally required permits are acquired for construction and/or rehabilitation</li> <li>(d) The Contractor formally agrees that all work will be carried out in a safe and disciplined manner designed to minimize impacts on neighboring residents and environment.</li> <li>(e) Workers' personal protection equipment complies with international good practice (always hardhats, as needed masks and safety glasses, harnesses and safety boots)</li> <li>(f) Appropriate signposting of the sites informs workers of key rules and regulations to follow.</li> </ul>
A. General Rehabilitation and /or construction	Air Quality	<ul> <li>(a) During earth works, dust is suppressed by ongoing water spraying and/or installing dust screen enclosures at site.</li> <li>(b) The surrounding environment (sidewalks, roads) is kept free of debris to minimize dust.</li> <li>(c) There is no open burning of construction / waste material at the site.</li> <li>(d) There is no excessive idling of construction vehicles at sites.</li> </ul>
activities	Noise	<ul><li>(a) Construction noise is limited to restricted times agreed to in the permit.</li><li>(b) During operations, the engine covers of generators, air compressors and other powered mechanical equipment are closed, and equipment placed as far away from residential areas as possible.</li></ul>
	Water Quality	(a) Appropriate erosion and sediment control measures are applied such as e.g. hay bales and / or silt fences to prevent sediment from moving off site and causing excessive turbidity in nearby streams and rivers.
	Waste Management	<ul> <li>(a) Waste collection and disposal pathways and sites are identified for all major waste types expected from demolition and construction activities.</li> <li>(b) Mineral construction and demolition wastes are separated from general refuse, organic, liquid and chemical wastes by onsite sorting and stored in appropriate containers.</li> <li>(c) Construction waste is being collected and disposed properly by licensed collectors.</li> <li>(d) Whenever feasible, appropriate and viable materials (except asbestos) are reused or recycled.</li> </ul>
	Earth Works	<ul> <li>(a) Excess material and topsoil generated from earth works will be stored separately and used for backfilling and site reinstatement.</li> <li>(b) Topsoil layer not thicker than 30 m will be stripped separately and temporary piled on-site.</li> <li>(c) Stockpile height will not exceed 3.0 m, and the slope angle will not exceed 34°.</li> <li>(d) Temporary stockpile will be compacted and covered with a tarp to prevent erosion caused by rain runoff.</li> <li>(e) Topsoil will be re-used for backfilling to facilitate re-cultivation of the land plotExcess amount of subsoil will be disposed at the agreed-upon locations.</li> </ul>
H. Traffic and pedestrian safety	Direct or indirect hazards to public traffic and	In compliance with national regulations, the construction site is properly secured, and construction related traffic regulated. This includes but is not limited to:

	pedestrians by construction activities	<ul> <li>Signposting, warning signs, barriers and traffic diversions: site will be clearly visible, and the public warned of all potential hazards.</li> <li>Traffic management system and staff training, especially for site access and near-site heavy traffic. Provision of safe passages and crossings for pedestrians where construction traffic interferes.</li> <li>Adjustment of working hours to local traffic patterns, e.g. avoiding major transport activities during rush hours or times of livestock movement.</li> <li>Active traffic management by trained and visible staff at the site, if required for safe and convenient passage for the public.</li> <li>Ensuring safe and continuous access to office facilities, shops and residences during renovation activities, if the buildings stay open for the public.</li> </ul>
I. Social risk management	Public relationship management	<ul> <li>(a) Assign local liaison person in charge of communication with and receiving requests/ complaints from local population.</li> <li>(b) Consulted local communities to identify and pro-proactively manage potential conflicts between an external workforce and local people.</li> <li>(c) Rise local community awareness about sexually disease risks associated with the presence of an external workforce and include local communities in awareness activities.</li> <li>(d) Inform population about construction and work schedules, interruption of the services, traffic detour routes and provisional bus routes, blasting and demolition, as appropriate.</li> <li>(e) Limit construction activities at night. When necessary, carefully schedule night-time works and inform affected community so they can take necessary measures.</li> <li>(f) At least five days in advance of any service interruption (including water, electricity, telephone, bus routes), advise affected community through postings at the project site, at bus stops, and in affected homes/businesses.</li> </ul>
	Labor management	<ul> <li>(a) To the extent possible, locate work camps away from local communities.</li> <li>(b) Undertake sitting and operation of worker camps in consultation with neighboring communities.</li> <li>(c) Recruit unskilled or semi-skilled workers from local communities to the extent possible. Where and when feasible, provide worker skills training to enhance participation of local people.</li> <li>(d) Provide adequate lavatory facilities (toilets and washing areas) in the work site with adequate supplies of hot and cold running water, soap, and hand drying devices. Establish temporary septic tanks for any residential labor camp and without causing pollution of nearby watercourses.</li> <li>(e) Raise awareness of workers on overall relationship management with local population, establish the code of conduct in line with international practice and strictly enforce them, including the dismissal of workers and financial penalties of adequate scale.</li> </ul>
	Grievance Management	<ul> <li>(a) GRM is established and advertised at the local level. The Contractor is informed of his responsibility to register and communicate to the PIU received verbal and non-verbal grievances.</li> <li>(b) GRM contact information, including local focal points, has been posted at the construction site and the local community's administrative office.</li> <li>(c) The Contractors' local liaison person receives and registers grievances from the population in the GRM log and communicates the grievances to the PIU regularly.</li> </ul>

## **PART D: MONITORING PLAN**

Activity	What (Is the parameter to be monitored?)	Where (Is the parameter to be monitored?)	How  (Is the parameter to be monitored?)	When (Define the frequency / or continuous?)	Why (Is the parameter being monitored?)	Who (Is responsible for monitoring?)
	CONS	TRUCTION PHASE				
Supply of construction materials	Purchase of construction materials from the licensed suppliers	In supplier's office or warehouse	Verification of labels of the materials and/or certificates if any	During conclusion of supply contracts	Ensure reliability of construction materials and their safety for human health	ATDF Technical Supervision Company
Transportation of construction materials and waste;  Movement of construction vehicles and machinery	-Technical condition of construction vehicles and machinery; -Coverage of loads when carrying dust, soil, spoil and construction waste; -Movement of construction vehicles and machinery according to predefined traffic routes and within working hours: 9AM-6PM.	-Construction site - Routes of transportation of construction materials and wastes	Inspection of pre-defined movement routes, entrances and exits of construction sites	Unannounced monthly inspection during work hours and beyond	- Control emissions into the environment; - Control nuisance to local communities; - Minimize traffic disruption, ensure pedestrian safety and prevent accidents	ATDF Technical Supervision Company Road Police

Maintenance of construction equipment	<ul> <li>Washing of cars and construction equipment outside the construction site or on maximum distance from natural streams;</li> <li>Refueling or lubrication of construction equipment outside the construction site or at the predetermined confined area.</li> </ul>	Construction site	Inspection of activities	Selective inspections during work hours	- Avoid pollution of water and soil with oil products due to operation and maintenance of equipment and washing runoffs; -Timely localize oil and lubricant spill-offs, and decrease expected damage in case of fire.	ATDF Technical Supervision Company
Generation of construction waste	-Temporary storage of waste at the predefined areas of construction site; -Timely disposal of waste at the permitted location.	Construction site  Waste disposal site	Inspection of site	Unannounced monthly inspection during entire construction phase	- Prevent pollution of soil, surface water and ground water; - Avoid accidents at the construction site due to scattered fragments of construction materials and debris; - Retain esthetic appearance of the	ATDF Technical Supervision Company

					construction site and its surroundings.	
Workers' health and safety	<ul> <li>Provision of uniforms and safety gears to workers and enforcement of their use by the constructor;</li> <li>Provision of work-site safety instruction to contractor's personnel and instructions proper recording;</li> <li>Installation of fencing;</li> <li>Ensuring fire extinguisher and medical aid kits at work site.</li> </ul>	Construction site	Inspection	Periodically during construction and upon its completion	- Exclude probability of accidents; -Protect workers' health.	ATDF Technical Supervision Company
Works near privately-owned land plots and other property	- Avoid trespassing or incidentally damaging of private property (using small-size machinery or manual labor near walls and fences, stockpiling of construction material and waste away from private property; etc.); -In case of unintended damage to private property, quickly restore it to the original or better status; -In case of expected temporary impact on privately-owned property, inform owners upfront and guarantee restoration, acquire written consent of owners for intervention, and promptly restore the damage to the original or better status.	Works near privately-owned land, buildings and other assets	Monitoring and inspection	Entire period of construction	-Reduce the probability of damages on private property; -Exclude temporary or permanent violation of ownership and/or user rights on the private property.	ATDF Technical Supervision Company
Tree preservation	<ul> <li>Inventory of existing trees on subproject site;</li> <li>Living trees shall be marked and cordoned off with fencing, their root</li> </ul>	Construction site	Visual inspection	Entire period of construction	Avoid damage to existing vegetation	ATDF  Technical supervision company

	system shall be protected, and any damage to the trees avoided;  - Permit will be obtained from the Sevan municipality before removal of any trees, bushes and stumps.					Sevan municipality
Community Health and Safety	- Ensure that the project activities do not have any adverse impacts on community health and safety, including exposure to project-related traffic and road safety risks.	Construction site and its neighborhood	Inspection	Periodically during construction and upon its completion	- Exclude the occurrence of incidents and injuries	ATDF Technical Supervision Company
Works causing nuisance	<ul> <li>Nuisance activities, like, noise, dust and vibration should be limited to working hours from 9AM-6PM and compiled with allowed norms of noise and vibrations levels</li> </ul>	Construction site	Monitoring and inspection	Entire period of construction	- Exclude nuisance to neighborhood after working hours.	ATDF Technical Supervision Company
Construction site re- cultivation and landscaping	Final cleaning of the construction site and permanent access roads and landscaping-greening of the area as required	Construction site and access roads	Inspection of activities	Final period of construction	Reduce loss of aesthetical value of the landscape due to construction activities	ATDF Technical Supervision Company
Solid waste management	Trash bins placement and arrangement on periodically transportation of waste	Construction site	Inspection	Total period of construction	- Prevent pollution of soil, surface water and ground water;	ATDF Technical Supervision Company

Dust control	- Ensuring water spraying measures at site, and timely removal of construction debris;  - Storing bulk materials with the use of banners at site.	Construction site and access roads	Visual inspection	Total period of construction	- Retain esthetic appearance of the sites area and its surroundingsPrevent off-site dust spreading and pollution; -Reduce health risks to the workers and neighboring communities related to dust exposure.	ATDF Technical Supervision Company
Handling of chance finds	<ul> <li>Stoppage of works promptly upon encountering of chance finds;</li> <li>Formal communication with the Ministry of Education, Science, Culture and Sports (MoESCS) of RoA on chance finds;</li> <li>Timely arrangements made for the conduct of required excavation and site conservation.</li> </ul>	Construction site	-Inspection of chance find sites; - Inspection of field documentation	Entire period of construction	Ensure cultural heritage is not damaged by the construction works.	ATDF Technical Supervision Company MoESCS
Earth work	-Topsoil removal and temporary stockpiling for re-cultivation of the land; -Temporary storage of excavated soil at determined places; -Backfilling of the excavated ground as needed and disposal of the excess mass to the places, approved in writing.	Construction site	Inspection of activities	During earth works	-Limit loss of vegetation and soil due to ground piling and minimization of potential pollution of surface water reservoirs with particles;	ATDF Technical Supervision Company

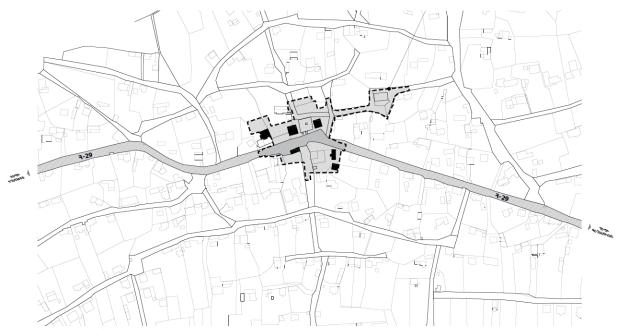
Operation of	Public right to complaints or questions	Construction	Inspection of	Entire period	Monitor	ATDF
Grievance Redress	about the project.  Appeal to the head of local government	site	activities	of construction	compliance with project aspects;	Technical Supervision Company
Mechanism	(community authorities)				Timely resolve questions and	Company
	The appointment by the authorities of the Coordinator for the consideration of complaints (receiving complaints, reviewing and explaining, registering complaints in the log book and trying to resolve them on the spot.				complaints in the field.	
	Appeal to ATDF by hot-line (010 24 01 59), postal letter (Yerevan 0037, K.Ulnetsi 31), official web page (http://atdf.am/hy/Home/ContactUs), email (support@atdf.am).					
		OPERATIO	ON PHASE			
Operation and maintenance of lighting system	Regular servicing of the lighting system is being undertaken	Central part area	Periodic inspection of lighting network	Total period of operation	Maintenance of park lighting system in safe and operable condition	Tsaghkunk Administrative office
Maintenance and protection of site	Non-authorized construction and land use in the central part area	Central part area	Visual inspection	Total period of operation	Prevent the loss of aesthetical and recreational value of the central part area	Tsaghkunk Administrative office
Solid waste management	Trash bins placement and arrangement on periodical transportation of waste	Central part area	Inspection of activities	Total period of operation	- Reduce exposure to waste and disease-carrying rodents and	Tsaghkunk Administrative office

					insects; - Maintain safe sanitary condition and prevent environmental pollution.	
Operation and maintenance of utility networks (water supply, sewage, power supply)	Regular servicing of the utility networks being undertaken	Central part	Regular technical inspections	Total period of operation	- Maintenance of utility networks in safe and operable condition; - Avoid disruption of operation of central part area and inconveniences to staff and visitors.	Tsaghkunk Administrative office
Servicing and maintaining the operation of the irrigation scheme	<ul> <li>Regular servicing of irrigation scheme is being carried out;</li> <li>Regular watering of green spaces is undertaken.</li> </ul>	Central part area	Regular technical inspection	Total period of operation	-Maintenance of irrigation scheme in safe and operable condition; -Ensure plants receive the necessary amount of water for optimal growth; -Prevent the loss of aesthetical and recreational value of the area.	Tsaghkunk Administrative office

# **Attachment 1: Site maps and photos**

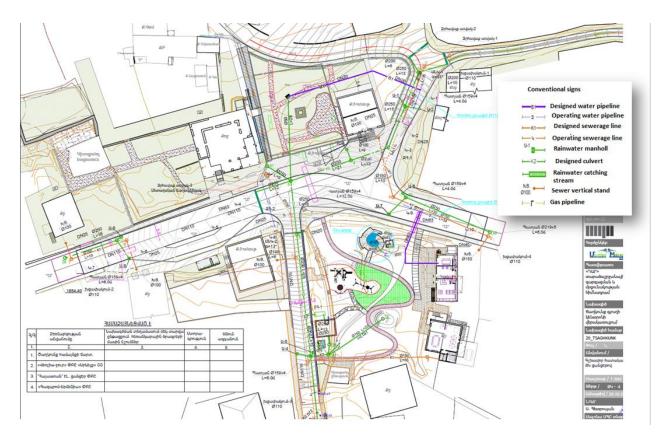


Map 1: Google map snapshot

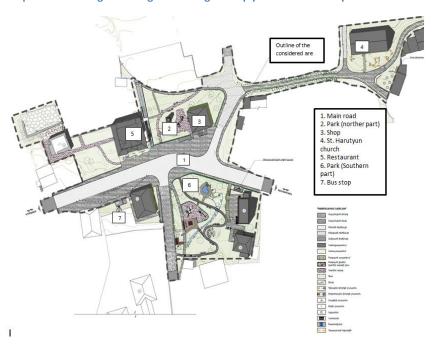


<sup>\*</sup> The existing buildings (private properties) of the area to be affected are shaded with black

Map 2: The affected area on the cadastral map (snapshot from the design package)



Map 3: The existing and designed underground pipelines on the map



Map 4: General Plan (Snapshot from the design)



Picture 1. The road leading to the park



Picture 3. The road leading to the Administrative building of the settlement



Picture 5. The restaurant



Picture 2. The road leading to the Church



Picture 4. The area of the park- left side



Picture 6. The area of the park- right side



Picture 7. The wall to be rehabilitated



Picture 8. The shop located on the site

# Attachment 2: Permission for construction waste disposal





#### Non-official translation of the above document:

Reference N-U3-1/1080 May 30, 2023

This is to certify, that the construction waste, emerged as a result of construction implemented in the scopes of "Tsaghkund settlement central part rehabilitation" project, needs to be moved to community owned area located 1.5 km south-west to Tsaghkunq community for grinding works implementation.

Community chief Sargis Muradyan /sealed and signed/

## Attachment 3: The consents of the owners

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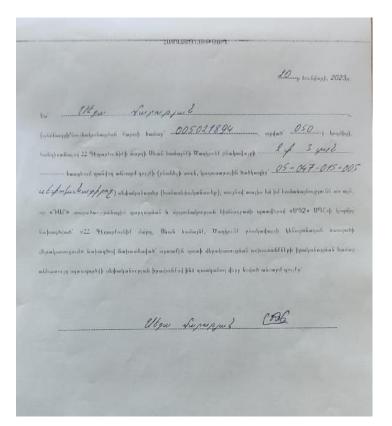
## Non-official translation of the above document:

#### Consent

13 March, 2023

I, Arthur Arakelyan (ID/passport number AR 0391822, given by 050) being the owner of the house (Cadastral codes: 05-047-0015-001-001 and 05-047-0015-001-002) located in the address Gegharkunik marz of RA, Sevan community, Tsaghkunk settlement, street 2, house 1, am giving my consent to the free use of the real estate owned by me for the rehabilitation of the external wall planned under the "Tsaghkunk Village Central Part Improvement, Sevan community, Gegharkunik Region RA" design package, which was designed by "SP2" LLC and ordered by "Dar" regional development and competitiveness fund.

Artur Arakelyan signature



#### Non-official translation of the above document:

Consent

20 January, 2023

I, Seda Marutyan (ID/passport number 00501894, given by 050) being the owner of the house (Cadastral code: 05-047-015-005) located in the address Gegharkunik marz of RA, Sevan community, Tsaghkunk settlement, street 2, house 3, am giving my consent to the free use of the real estate owned by me for the rehabilitation of the external wall planned under the "Tsaghkunk Village Central Part Improvement, Sevan community, Gegharkunik Region RA" design package, which was designed by "SP2" LLC and ordered by "Dar" regional development and competitiveness fund.

Seda Marutyan signature

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## Consent

## 24 January, 2023

I, Gayane Davtyan (ID/passport number 00708222, given by 050) being the owner of the shop (Cadastral code: 2217009) located in the address Gegharkunik marz of RA, Sevan community, Tsaghkunk settlement, street 1, building 1, am giving my consent to the free use of the real estate owned by me for the construction works including the construction of the ramp leading to the shop and installation of the distribution shield on the wall of the shop, planned under the "Tsaghkunk Village Central Part Improvement, Sevan community, Gegharkunik Region RA" design package, which was designed by "SP2" LLC and ordered by "Dar" regional development and competitiveness fund.

Seda Marutyan signature

# Attachments 4: The ownership certificate of the donated land plot



### Summary of the above document:

This certificate confirms the state registration of the rights to immovable property in unified register made on December 13, 2021 with the following data.

The subject of the rights registration – Tsaghkunk rural community of Gegharkunik marz of RA.

Address and name of the property- Gegharkunik marz, Tsaghkunk community, Street 1, land plot 2/1.

The documents that are the basis for registration- Donation agreement of the real estate N 4869, dated on 03/12/2021.

Data on the Land Plot:

Cadastral Number - 05-047-0020-0017

The size of the land plot – 0.05 ha.

Purpose of the land plot - Residential

Land use - Public construction

Type of right – ownership

# Attachment 5: Minutes of the public consultation on the draft Environmental and Social Management Plan

On August 4, 2023, a public consultation meeting was held in the administrative building of Tsaghkunk settlement with the participation of ATDF specialists, representatives of the administrative office of Sevan consolidated community and residents of Tsaghkunk settlement. Overall, 15 people participated in the meeting, of which 7 were women.

The announcement of the public consultation was posted on the webpage and Facebook account of Sevan community on July 28, 2023.

Sasun Minasyan, the head of Tsaghkunk settlement, opened the meeting and presented the purpose of the meeting and the concept of the sub-project.

ATDF Social Specialist Knarik Grigoryan presented the expected temporary environmental and social impacts, including the generation and transportation of construction waste, noise and dust generation due to construction works. The safety measures to be provided were also presented, including the fencing of the construction site, installation of caution tapes in dangerous areas of the construction site and traffic management, as well as the safety signs installation requirements. The measures for safety of labor were presented, including uniform wearing and personal protective equipment, as well as the requirements on the supply of construction materials and maintenance of construction equipment.

ATDF Social Specialist Knarik Grigoryan mentioned that no negative social impacts are anticipated under the project, including involuntary resettlement or temporary land use during the construction period. It was also mentioned that the land plot is sufficient for construction works, and a temporary fence and warning signs will be provided.

The Grievance Redress Mechanism (GRM) of the LEID project was presented to the participants of the meeting. The contact information of the local focal point (Sasun Minasyan) was also presented. The procedures of submitting, examining and reviewing the grievances were presented. It was mentioned that the information on the GRM will be additionally posted on the information board of the Tsaghkunk administrative office and the sub-project information board to be installed at the entrance of the construction site.

The supervision and monitoring procedures for the implementation of the measures provided under the ESMP were explained.

No questions were asked.

# Attachment 6: Statement of DAR foundation on the deep well



To Mr. Soghomonyan
Armenian Territorial Development Fund Director

January 26 2023

#### Respectable Mr. Soghomonyan

This is to inform you that works pertaining to "deep well and technical chamber construction, together with garden landscaping" of "RoA Gegharkunik region Tsaghkunk village central part gentrification" sub-project, developed by Tourism committee, MoE, RoA and Armenian Territorial Development Fund, under World Bank financed "Local Economy and Infrastructures Development" project, will be implemented by "DAR" foundation, with the latter's financial means.

For sub-project planned works volume correction, we kindly request that you take this reference into consideration.

Kind regards

Margarita Gevorgyan

General director /sealed and signed/

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8. Կառուցապատողը շինարար համաձայն N 5 հավելվածի N 2-	ական (ջանդման, ապամոնտաժման) աշխատանքներն սկսելուց առնվ -5 ձևի տեղեկացնում է իրավասու մարմնին։ րա ցանկացած շինարարական և զուգահեռ աշխատանք կարող շանդապետության օրենադրությանը, նախագծային փաստաթղթերի	- հրականացվել
<ol> <li>Կառուցապատողը շինարար համաձայն N 5 հավելվածի N 2-</li> <li>Թույլտվության հիման վր բացառապես Հայաստանի Հ տեխնիկական պահանջներին !</li> </ol>	ական (ջանդման, ապամոնտաժման) աշխատանքներն սկսելուց առնվ -5 ձևի տեղեկացնում է իրավասու մարսնին։ -րա ցանկացած շինարարական և զուգահեռ աշխատանք կարող -անրապետության օրենսդրությանը, նախագծային փաստաթղթեր	- հրափանացվել
Վառուցապատողը շինարար համաձայն N 5 հավելվածի N 2-      Թույլտվության հիման վր բացառապես Հայաստանի Հ տեխնիկական պահանջներին i  ՀԱՅԱՍՏԱՆԻ ՀԱՆՐԱՂԵՏՈՒԹ	ական (ջանդման, ապամոնտաժման) աշխատանքներն սկսելուց առնվ -5 ձևի տեղեկացնում է իրավասու մարսնին։ -րա ցանկացած շինարարական և զուգահեռ աշխատանք կարող չանրապետության օրենսդրությանը, նախագծային փաստաթղթեր համապատասխան։	- հրականացվել
Վառուցապատողը շինարար համաձայն N 5 հավելվածի N 2-      Թույլտվության հիման վր բացառապես Հայաստանի Հ տեխնիկական պահանջներին i  ՀԱՅԱՍՏԱՆԻ ՀԱՆՐԱՂԵՏՈՒԹ	ական (ջանդման, ապամոնտաժման) աշխատանքներն սկսելուց առնվ -5 ձևի տեղեկացնում է իրավասու մարսնին։ -րա ցանկացած շինարարական և զուգահեռ աշխատանք կարող չանրապետության օրենսդրությանը, նախագծային փաստաթղթեր համապատասխան։	- հրափանացվել
Աստուցապատողը շինարար  համաձայն N 5 հավելվածի N 2-      Թույլտվության հիման վր  բացառապես Հայաստանի Հ  տեխնիկական պահանջներին  ՀԱՅԱՍՏԱՆԻ ՀԱՆՐԱՊԵՏՈՒԹ  ՂԵԿԱՎԱՐ ՄԱՐԳԻՄ ՍՈՒ	ական (ջանդման, ապամոնտաժման) աշխատանքներն սկսելուց առնվ -5 ձևի տեղեկացնում է իրավասու մարսնին։ -րա ցանկացած շինարարական և զուգահեռ աշխատանք կարող չանրապետության օրենսդրությանը, նախագծային փաստաթղթեր համապատասխան։	- հրականացվել
8. Կառուցապատողը շինարար համաձայն N 5 հավելվածի N 2- 9. Թույլտվության հիման վր բացառապես Հայաստանի Հ տեխնիկական պահանջներին և ՀԱՑԱՍՏԱՆԻ ՀԱՆՐԱՊԵՏՈՒԹ	ական (ջանդման, ապամոնտաժման) աշխատանքներն սկսելուց առնվ -5 ձևի տեղեկացնում է իրավասու մարսնին։ -րա ցանկացած շինարարական և զուգահեռ աշխատանք կարող չանրապետության օրենսդրությանը, նախագծային փաստաթղթեր համապատասխան։	- հրականացվել